

Founded in May 2000, the National Responsible Gambling Programme is an internationally unique public/private sector partnership of gambling regulators and industry in South Africa. It is the only programme of its sort in Africa.

## National Quarterly Report For The Period January to March 2008

Winners know when to stop



NATIONAL

**Responsible  
Gambling**

PROGRAMME

Toll-free helpline 0800 006 008

SOUTH AFRICAN  
**SARGT**  
RESPONSIBLE GAMBLING TRUST

  
National Centre for  
the Study of Gambling

  
National  
Gambling Board  
of South Africa

## 1. EXECUTIVE SUMMARY

The first quarter of the calendar year is typically dominated by preparations for, and work undertaken with, our annual audit and financial year end at the end of February. This period places considerable demands on our administrative staff and tends to dominate office time.

Additionally, both management and administrative staff have been busily engaged in preparations for the move of our central office and help line from the Kenilworth Place Addiction Centre to our new offices at Rosmead Avenue shopping centre.

This year, the programme was also busy with a major public awareness initiatives surrounding the earlier-than-usual Easter holidays, which saw major campaigns running in radio and print media. There has also been greater than usual press coverage over the past quarter, and both the executive director and deputy director have given a substantial number of interviews in the electronic and print media.

In the quarter under review, a total of 558 industry staff and regulators received responsible gambling training, and joint promotions and assistance were given to Mpumalanga Gambling Board, and programmes were developed for the Free State Gambling Board. We are investigating a 30 school road show of presentations in the Northern Cape.

The research team, published internationally by the prestigious MIT Press, in March launched its new book entitled *"Midbrain Mutiny: The Picoeconomics and Neuroeconomics of Disordered Gambling"*. NRGF researchers Ross, Sharp, Vuchinich and Spurrett were involved with this important and ground breaking new publication.

The design was completed by the research team on the 2008 national prevalence study on gambling behaviour, and IPSOS Markinor were hired to perform the field work.

The treatment team dealt with 392 patients referred for treatment in the past quarter, and pleasingly, 80% of these proceeded with the appointment. This improves on previous statistics and suggests that our treatment regime continues to gain credibility in the market place. Our family programme referrals continue to fill an important role for those close to problem gamblers, and 23 family members or concerned others participated in these counselling services over the past quarter. There were no in-patient admissions.



## 2. PREVENTION

This year, the programme was also busy with a major public awareness initiatives surrounding the earlier-than-usual Easter holidays, which saw major campaigns running in radio and print media. There has also been greater than usual press coverage over the past quarter, and both the executive director and deputy director have given a substantial number of interviews in the electronic and print media.

In the quarter under review, a total of 558 industry staff and regulators received responsible gambling training, and joint promotions and assistance were given to Mpumalanga Gambling Board, and programmes were developed for the Free State Gambling Board. We are investigating a 30 school road show of presentations in the Northern Cape.

In the past three months over 20 000 learners participated country wide in our provincially-funded schools programme, and almost 20 000 people were reached through our programme at AllPay pension payout points. Over the past year, a significant 115 000 people have learnt about problem gambling through this media and forum.

The start of the year is also a time when typically we reprint and reproduce collateral, and this past quarter was no exception with our successful gambling myths leaflets being produced in Sesotho, Sepedi, isiZulu, Afrikaans and isiXhosa. The quarterly update of the website was also completed and an issue of *NRGP News* is at the printers.



## Training

### Casino training

Date	Casino	Number of delegates
7 Jan 08	Frontier casino	40
8 Jan 08	Frontier casino	23
15 Jan 08	Gold Reef City Casino	12
28 Jan 08	Emperors casino	19
29 Jan 08	Silverstar Casino	16
31 Jan 08	Silverstar Casino	41
4 Feb 08	Silverstar Casino	3
5 Feb 08	Gold Reef City Casino	15
11 Feb 08	Silverstar Casino	38
12 Feb 08	Silverstar Casino	24
13 Feb 08	Gold Reef City Casino	7
15 Feb 08	Gold Reef City Casino	6
18 Feb 08	Silverstar Casino	9
19 Feb 08	Silverstar Casino	19
20 Feb 08	Gold Reef City Casino	4
22 Feb 08	Gold Reef City Casino	5
25 Feb 08	Emperors Palace	18
25-36 Feb 08	Mykonos Casino	31
26 Feb 08	Silverstar Casino	19
27 Feb 08	Gold Reef City Casino	4
3 Mar 08	Monte Casino	15
4 Mar 08	Gold Reef City Casino	9
11 Mar 08	Goldfields Casino	50
14 Mar 08	Gold Reef City Casino	6
16-18 Mar 08	Tusk Empangeni	96

**529**

**A total of 558 people have received responsible gambling training during the period of January-March 2008.**

#### LPM

The NRGP basic course was facilitated at Pirates Pub and Grill with 17 employees on the 7 February 2008.

#### Regulators

Loren Human facilitated a presentation on the nature and function of the NRGP with the board members from the Western Cape Gambling and Racing Board on the 25 January 2008.



Projects undertaken for the Gauteng Gambling Board and the Gauteng Provincial Government's Department of Economic Empowerment

**GAUTENG SCHOOLS SCHEDULE**

NO.	DATE	NAME OF SCHOOL VISITED	#	GRADE AND NO. LEARNERS					TOTAL LEARNERS
				8	9	10	11	12	
33	24/10/07 - 25/10/07	AB Phokompe SS	4				326		326
34	26/10/07	Boikgethelo SS	4	112	106	123	108		449
35	23/01/08 - 23/01/08	Vuwani SS	8			359	313		672
36	24/01/08 - 25/01/08	Ibhongo SS	8			207	212	226	645
37	28/01/08 - 29/01/08	PJ Simelane HS	8	414	457				871
<b>TOTAL TO END BLOCK 6</b>				<b>2453</b>	<b>4116</b>	<b>8337</b>	<b>5658</b>	<b>909</b>	<b>21473</b>
NO.	DATE	NAME OF SCHOOL VISITED	#	GRADE AND NO. LEARNERS					TOTAL LEARNERS
				8	9	10	11	12	
37	29/01/08 - 01/02/08	PJ Simelane HS	5			444			444
38	30/01/08 - 31/01/08	Zifuneleni Junior SS	5	245	251				496
39	4/02/08 - 11/02/08	Phefeni HS	1			141			141
40	12/2/08	Herbert Mdingi Adult Centre	2				58	156	214
41	13/2/08 - 14/2/08	Bona HS	8			359	323		682
42	15/2/08	Bopasentla HS	6			216	171	126	513
43	21/2/08	Raucall HS	1			102			102
44	21/2/08	Mosupatsela SS	4			327			327
<b>TOTAL TO END BLOCK 7</b>				<b>2698</b>	<b>4367</b>	<b>9926</b>	<b>6210</b>	<b>1191</b>	<b>24392</b>
NO.	DATE	NAME OF SCHOOL VISITED	#	GRADE AND NO. LEARNERS					TOTAL LEARNERS
				8	9	10	11	12	
44	21/2/08 - 26/2/08	Mosupatsela SS	8			222	528		750
45	22/2/08 - 27/2/08	Jabulane Technical HS	7			418	244	192	854
46	22/2/08	Aurora Girls HS	3			359			359
47	3/3/08 - 4/3/08	Fontanus HS	7			293	331	175	799
48	3/3/08 - 5/3/08	Kwadedangendlale HS	7			428	107	133	668
<b>TOTAL TO END BLOCK 8</b>				<b>2698</b>	<b>4367</b>	<b>11646</b>	<b>7420</b>	<b>1691</b>	<b>27822</b>



## ALLPAY GAUTENG SCHEDULE

#	Date	AllPay Station	# Interactions
1	Fri 01 Feb 08	Atteridgeville Community	275
2	Fri 01 Feb 08	Lenasia Civic Centre	200
3	Fri 01 Feb 08	Alexandra - San Khopana	200
4	Fri 01 Feb 08	Sebokeng - Mpho Sipiwe	175
5	Mon 04 Feb 08	Saulville Mlambo Hall	255
6	Mon 04 Feb 08	Doornkop	325
7	Mon 04 Feb 08	Diepkloof	225
8	Mon 04 Feb 08	Rabasothe	250
9	Tues 05 Feb 08	Bophelong Community Hall	475
10	Tues 05 Feb 08	Jabavu Admin Office - Iphelacheng	425
11	Tues 05 Feb 08	Stanza Bopape	200
12	Wed 06 Feb 08	Mamelodi East Community Hall	375
13	Wed 06 Feb 08	Evaton / Residentia / Sebokeng	305
14	Thurs 07 Feb 08	Dobsonville	255
15	Thurs 07 Feb 08	KwaThema Hall – H.H. Ngakane	465
16	Fri 08 Feb 08	Mofolo/Makhaya Hall	210
17	Fri 08 Feb 08	Pimville Library Hall	315
18	Fri 08 Feb 08	Sharpville/Sebokeng	235
19	Mon 11 Feb 08	Mamelodi West Community Hall	305
20	Mon 11 Feb 08	Don Mateman Civic Hall	245
21	Mon 11 Feb 08	Kopanong Hall	345
22	Mon 11 Feb 08	Duduza Hall	300
23	Tues 12 Feb 08	D H Williams Hall	300
24	Tues 12 Feb 08	Bekkersdal	255
25	Wed 13 Feb 08	Orlando Communal Hall	355
26	Wed 13 Feb 08	Lethabong Hall	475
27	Wed 13 Feb 08	Stompies Skosana Comm Centre	295
28	Thurs 14 Feb 08	Chiawelo Administration Office	425
29	Thurs 14 Feb 08	Falala	345
30	Thurs 14 Feb 08	Vosloorus Civic Centre	350
31	Fri 15 Feb 08	Zola/3700 Bendele Rd	275
32	Fri 15 Feb 08	Halala Hall	255
33	Fri 15 Feb 08	Civic Centre – Ennerdale	465
34	Fri 15 Feb 08	Senoane/Phiri Community Hall	265
35	Mon 18 Feb 08	Daveyton - Victor Ndlazilwane	375
36	Mon 18 Feb 08	Roodepoort City Hall	395
37	Mon 18 Feb 08	Meadowlands Hostell Hall	225
38	Mon 18 Feb 08	Falala	385
39	Tues 19 Feb 08	Halala Hall	330
			<b>10225</b>

### **NRGP News**

Another issue of the NRGF News publication is in production, for distribution to stakeholders during April/May 2008.

### **Website**

The quarterly update of the website was completed.

### **Schools project**

During the quarter under review:

- presentations were held in Gauteng at 15 schools reaching about 9 312 learners
- visits to 13 schools in the Western Cape resumed, reaching 10 417 learners

This brings the tally for the past financial year to 16 042 learners at 26 schools in the Western Cape. Since its inception in 2002 more than 55 000 learners at 166 schools have participated in the programme, funded by the Western Cape Government's Department of Social Development.

During the past financial year alone the tally was 27 822 learners at 48 schools in Gauteng. Since its inception in 2004, more than 85 000 learners at 154 schools have participated in the programme, funded by the Gauteng Gambling Board and the Gauteng Provincial Government's Department of Economic Development.

### **AllPay project**

During the quarter under review:

- NRGF facilitators were exposed to some 10 225 beneficiaries at 39 AllPay outlets in Gauteng. This brings the tally for this financial year to 104 706 beneficiaries at 323 paypoints – and since inception of the project in November 2006 to 161 926 beneficiaries at 459 paypoints.
- 33 AllPay paystations in the Western Cape were visited during March, involving interaction with 9 945 beneficiaries. This brings the tally for this financial year to 36 519 beneficiaries at 148 paypoints – and interaction at 857 paypoints since inception.

### **Money Sense project**

- Arrangements have been made for six major employers with some 40 700 employees to be targeted with the NRGF's Money Sense debt and financial management programme.

### **Collateral**

- We circulated 31 000 "joker" cards to district offices of AllPay, pension points, for their supervisors to have available at the smaller outlets
- More stocks of NRGF collateral are to be circulated to the designated people attached to the Department of Social Development at 16 provincial multipurpose centres in the following areas: Athlone, Atlantis, Beaufort West, Bellville, Cape Town, Caledon, Eerste River, George, Khayelitsha, Mitchells Plain, Oudtshoorn, Paarl, Vredenburg, Vredendal, Worcester, Wynberg and Gugulethu.
- Reprints of collateral were completed: bookmarks and bookmark holders, joker cards, gambling myths leaflets (Sesotho, Sepedi and isiZulu, and Afrikaans, and isiXhosa).

### **Special Events**

- The NRGF participated in a corporate wellness day for about 50 staff attached to the Department of Correctional Services. It was a mixed group in terms of age as well as race and gender, but there were quite a few people who were due to retire shortly. The Department was concerned that these people should be aware of the dangers of trying to double their pension payouts at the local casinos, lottery or slot machine outlets.



Florina Ross, the NRGP-trained AllPay facilitator for the area and master trainer on the Siyabulela programme, was in attendance, as well as Hazel Petrig, the NRGP's education co-ordinator. The NRGP exhibition was displayed.

Florina handed out copies of the comic book and gambling myths leaflet and bookmarks. Actors Marty Kintu and Kaashief Noorodien performed their play adapted for the adult audience. Because of the delays caused by roadworks, one presentation was held for the entire group, rather than two separate ones.

Some of the people came up afterwards and said that they had thoroughly enjoyed the industrial theatre presentation – and appreciated the frank answers to their queries. Refreshments were also served.

This is the fourth wellness day the NRGP has participated in during the past year in the Western Cape.

### **Miscellaneous inquiries**

- We supplied background information and captioned photographs for the NGB's annual report and website.
- We supplied the Mpumalanga Gambling Board with advertising material for a campaign they are planning.
- We have had a request from John Goeiman of the Free State Gambling & Racing Board for a quotation for a roadshow in that province
- We have forwarded an appeal for a roadshow in the Northern Cape, involving 30 schools, to the National Schools Programme coordinator John Schoonbee, in case a pilot could be undertaken there with the buy-in of the educational authorities.



**WESTERN CAPE SCHOOLS SCHEDULE**

NO.	DATE	NAME OF SCHOOL VISITED	GRADE AND NO. LEARNERS					TOTAL LEARNERS
			8	9	10	11	12	
14	11/2/08	Bridgetown HS	141	148	214	136	106	<b>745</b>
15	13/2/08	Peak View HS	154	205	155	158	54	<b>726</b>
16	14/2/08	Vuyiseka SS	216	199	228	154	83	<b>880</b>
17	15/2/08	Bonteheuwel HS	166	169	207	104	73	<b>719</b>
<b>TOTAL TO END BLOCK 3</b>			<b>2272</b>	<b>2282</b>	<b>2099</b>	<b>1399</b>	<b>643</b>	<b>8695</b>
NO.	DATE	NAME OF SCHOOL VISITED	GRADE AND NO. LEARNERS					TOTAL LEARNERS
			8	9	10	11	12	
18	19/2/08	Zandvliet HS	303	251	316	252	139	<b>1261</b>
19	20/2/08	Phoenix HS	177	186	255	119	63	<b>800</b>
20	22/2/08	Fezeka SSS			157	108		<b>265</b>
21	25/2/08	Ned Doman HS	113	134	143	127	84	<b>601</b>
<b>TOTAL TO END BLOCK 4</b>			<b>2865</b>	<b>2853</b>	<b>2970</b>	<b>2005</b>	<b>929</b>	<b>11622</b>
NO.	DATE	NAME OF SCHOOL VISITED	GRADE AND NO. LEARNERS					TOTAL LEARNERS
			8	9	10	11	12	
22	26/02/08	Charleston Hill SS	259	171	233	228		<b>891</b>
23	26/02/08	HS Goudini	44	40	36	44	26	<b>190</b>
24	27/02/08	Desmond Mpilo Tutu			679	461	122	<b>1262</b>
25	28/02/08	Klein Nederburg SS	266	227	337	392	235	<b>1457</b>
26	29/02/08	Kayamandi HS	331	289				<b>620</b>
<b>TOTAL TO END BLOCK 5</b>			<b>3765</b>	<b>3580</b>	<b>4255</b>	<b>3130</b>	<b>1312</b>	<b>16042</b>



## ALLPAY WESTERN CAPE SCHEDULE

#	Date	AllPay Station Name	# Interactions
	<b>MARCH 2008</b>		
1	Wednesday 05 Dec 07	Hermanus	295
2	Wednesday 05 Dec 07	Zwelihle	155
3	Thursday 06 Dec 07	Villiersdorp	425
4	Monday 10 Dec 07	Grabouw	460
5	Tuesday 18 Dec 07	Genadendal	225
6	Tuesday 18 Dec 07	Greyton	185
7	Thursday 20 Dec 07	Stanford	225
8	Monday 11 Feb 08	Kromco Hall	305
9	Tuesday 12 Feb 08	Grabouw	475
10	Monday 18 Feb 08	Riviersonderend	385
11	Tuesday 19 Feb 08	Stanford	305
12	Wednesday 20 Feb 08	Caledon	520
13	Monday 03 March 08	Beaconvalley	405
14	Monday 03 March 08	Lotus River	195
15	Tuesday 04 March 08	Tafelsig	465
16	Tuesday 04 March 08	Wynberg/Glosderry/Kenilworth	315
17	Wednesday 05 March 08	Eastridge	440
18	Thursday 06 March 08	Gatesville	395
19	Thursday 06 March 08	Bonteheuwel	275
20	Friday 07 March 08	Site B (Lingelethu)	225
21	Friday 07 March 08	Athlone	405
22	Friday 07 March 08	Resource Centre	400
23	Monday 10 March 08	Langa	395
24	Tuesday 11 March 08	Delft	410
25	Tuesday 11 March 08	Parow/Parowvalley	185
26	Wednesday 12 March 08	Strand	125
27	Wednesday 12 March 08	Wallacedene	445
28	Thursday 13 March 08	Gugulethu 3	135
29	Friday 14 March 08	Woodstock	330
30	Monday 17 March 08	Crossroads	180
31	Monday 17 March 08	Milnerton	215
32	Tuesday 18 March 08	Goodwood	135
33	Wednesday 19 March 08	Mfuleni	205
			<b>9945</b>

### 3. RESEARCH

In the first quarter of 2008 the following researchers participated in research activities supported by the NRGF:

- Professor Don Ross (Director), University of Cape Town & University of Alabama at Birmingham
- Professor David Spurrett, University of KwaZulu-Natal
- Professor Peter Collins, Executive Director NRGF, University of Salford
- Professor Harold Kincaid, University of Alabama at Birmingham
- Professor Graham Barr, University of Cape Town
- Professor Rudy Vuchinich, University of Alabama at Birmingham
- Professor Carla Sharp, Baylor College of Medicine (Texas)
- Professor Robert Ladouceur, Laval University (Quebec)
- Dr. Martine Visser, University of Cape Town
- Mr. Jacques Rousseau, University of Cape Town
- Mr. Andrew Dellis, Postgraduate student, University of KwaZulu-Natal
- Mr. Ben Murrell, Postgraduate student, University of KwaZulu-Natal
- Mr. Andre Hofmeyr, Postgraduate student, University of Cape Town
- Mr. Richard Cartwright, Postgraduate student, University of Cape Town

Noteworthy activities / events were:

March saw publication of the book MIDBRAIN MUTINY: THE PICOECONOMICS AND NEUROECONOMICS OF DISORDERED GAMBLING, written by four members of the NRGF research team (Ross, Sharp, Vuchinich and Spurrett). The book was published internationally in Cambridge, Massachusetts and London, UK, by the MIT Press.

At a workshop held March 10-14 at UCT, design was completed on the 2008 South African National Prevalence Study on Gambling Behavior. Ipsos Markinor SA were hired to perform the field work. The NRGF research team is now working closely with Ipsos Markinor to train the survey staff and create a quality assurance protocol. We are also preparing the extensive documentation required for research ethics approval by the three sponsoring universities.

Three team members (Ross, Sharp, Ladouceur) are at work designing a study of the comparative brain responses of non-disordered and disordered gamblers when they are cued to think about the actual expected values of their wins and losses while gambling. This experiment is scheduled to begin in Cape Town in December 2008.

Two team members (Ross, Vuchinich) continue to test subjects under neuroimaging along the road to developing a time-controlled value-prediction learning task. This will later enable us to run experiments to determine differences in brain response to varying aspects of gambling experiences. This will in turn reveal new insights about the features of play that are most exciting to different types of people.

Slotted in between research design workshops, one team member (Sharp) produced her first baby (Milla).



#### **4. TREATMENT**

The counselling line office and clinical head quarters of the NRGP is due to relocate to new premises at the beginning of April 2008. The new premises have more privacy, are much more spacious and will adequately serve our growth needs over the next 5 years.

This statistics over the past quarter reveal that our counselling service usage remains constant. On average, 131 problem gamblers were referred for treatment per month which is the average over the past year. Telephone counselling and information about problem gambling remain the two other important aspects of the counselling line service. The quarter saw no in-patient treatment admissions and on average, 23 family members or concerned others were referred for our Family Programme counselling services.

The analysis of the Family Programme referrals shows that the bulk of these were requests for intervention planning i.e. assistance in confronting a problem gambler with the problem with a view to a treatment programme. We received many requests via email for help in the regard and many people are left quite desperate by the situation. To this end, we are compiling a manual designed to assist our treatment professionals in advising callers with intervention planning as it is a critical service with which we can assist people.

The profile of our problem gambler remains largely a married male, employed, and in the 20 to 40 year age group. Pensioners and retired people remain a small portion of our problem gamblers and our prevention programmes aim to inform these two groups about the pitfalls of gambling.

Significantly 12 people identified the internet as the source of a gambling problem over the past quarter. Studies show that there is a high prevalence of problem gambling amongst internet gamblers and we anticipate this group to grow with time. These stats also show a significant portion (28%) of our problem gamblers were feeling very desperate about their situation at the time of the call and expressed some suicidal ideation. 8% had some form of previous treatment and 21% had applied for self-exclusion. Added to this is the fact that more than 60% of the callers described their problems as severe, which reinforces both the value and need for our 24/7 counselling line service.

Treatment referrals stats show that of the 392 people referred for treatment in the past quarter, 80% made the appointment to see a treatment professional and 95% of these arrived for that first appointment. This is an improvement over past statistics suggesting both an increased desperation on the part of the callers for help and an increased skill in our counselling personnel in motivating people to seek help, following the call for help. Over the past quarter, of the 300 people that commenced treatment 81 completed the full six session programme which is an acceptable treatment retention rate.

#### **INTRODUCTION**

The first quarter of 2008 has practically been absorbed in its entirety with preparations for the move to our new premises in Kenilworth, which is scheduled for the end of March 2008. The service has been located at The Kenilworth Clinic since the inception of the programme but due to space requirements of the clinic, notice to terminate the agreement was received. Some new innovations have been put on hold because of the pending move e.g. installation of new computer software.

#### **STAFF MATTERS**

Ms Liesl Hermanus (BA Hon Psychology) was appointed as a new counsellor and trained during January 2008.

During January/February performance appraisals were done individually with all the counsellors and the following points emerged:



- Supervision, personal interaction with co-coordinator and peers were given as the most important helping factors.
- The management of hoax calls and software problems with computers remain ongoing challenges.
- Regarding employee benefits, medical aid and pension fund were requested.
- There is also still a strong sense that the counselling department should be consulted about marketing strategies. An example here would be telling children to phone the line but counsellors by law not allowed to refer a child younger than fourteen without parental consent.
- More workshops/conference exposure with other telephone counselling lines especially in the field of addiction and definitely with other gambling lines and conferences re gambling were requested.

## **TECHNOLOGY**

Dr John Schoonbee has developed a new software program for client management. It will be installed as soon as we have relocated to the new premises.



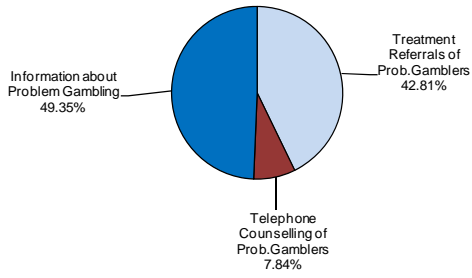
SA PROBLEM GAMBLING FOUNDATION - INDUSTRY  
BUDGET VS COSTS  
FOR THE 12 MONTHS ENDED 29/02/2008

	BUDGET MAR 07 - FEB 08	ACTUAL COSTS MAR - FEB 08	BUDGET BALANCE
<b>RESEARCH</b>			
Fees for National & International Researchers	2,103,000	1,850,129	252,871
Management & Co-Ordination	96,000	96,000	-
<b>SUB-TOTAL RESEARCH</b>	<b>2,199,000</b>	<b>1,946,129</b>	<b>252,871</b>
<b>PREVENTION, PUBLIC AWARENESS &amp; PUBLIC EDUCATION</b>			
Collateral	300,000	203,318	96,682
Advertorials etc	2,529,184	2,591,458	(62,274)
Communications/Advocacy/Public Affairs	278,184	278,184	-
Management & Co-Ordination	139,200	139,200	-
<b>SUB-TOTAL PREVENTION, PUBLIC AWARENESS &amp; PUBLIC EDUCATION</b>	<b>3,246,568</b>	<b>3,212,159</b>	<b>34,409</b>
<b>TRAINING</b>			
Basic Training, Advanced & Video Training	320,000	330,228	(10,228)
Co-Ordination	180,000	196,665	(16,665)
<b>SUB-TOTAL FOR TRAINING</b>	<b>500,000</b>	<b>526,893</b>	<b>(26,893)</b>
<b>TREATMENT NETWORK &amp; HELPLINE</b>			
<b>Helpline:</b>			
Helpline Costs	917,300	1,025,875	(108,575)
<b>Treatment</b>			
Inpatient	120,000	132,545	(12,545)
Outpatient	1,700,000	1,761,440	(61,440)
Family Programme	160,000	122,660	37,340
Group Sessions	96,000	2,351	93,649
Debt Management	105,000	64,320	40,680
<b>Helpline and Treatment</b>			
Management	84,000	84,000	-
Recruitment, upskilling professionals and protocols	250,000	57,203	192,797
Professional Supervision	168,000	168,000	-
<b>SUB-TOTAL FOR COUNSELLING &amp; TREATMENT</b>	<b>3,600,300</b>	<b>3,418,394</b>	<b>181,906</b>
<b>NATIONAL SCHOOLS</b>	<b>1,500,000</b>	<b>821,440</b>	<b>678,560</b>
<b>SUB-TOTAL FOR NATIONAL SCHOOLS</b>	<b>1,500,000</b>	<b>821,440</b>	<b>678,560</b>
<b>CENTRAL MANAGEMENT</b>			
Management fees	372,000	439,384	(67,384)
Salaries	143,000	137,020	5,980
Administration costs	151,800	214,200	(62,400)
Rent	51,600	58,531	(6,931)
Sundries eg telephones, photocopying, stationery, entertainment etc	100,000	107,835	(7,835)
Secretarial assistance & support to Prof P Collins	84,000	177,355	(93,355)
International conferences	150,000	103,205	46,795
Travel	450,000	385,322	64,678
Evaluations	120,000	-	120,000
Other running costs eg bank charges, audit fees etc	150,000	87,883	62,117
Interest received	(50,000)	(214,621)	164,621
<b>SUB-TOTAL FOR CENTRAL MANAGEMENT</b>	<b>1,722,400</b>	<b>1,496,113</b>	<b>226,287</b>
<b>RESERVE</b>	<b>3,775</b>		<b>3,775</b>
<b>TOTAL BUDGET for year based on 0.1% of GGR</b>	<b>12,772,043</b>	<b>11,421,129</b>	<b>1,350,914</b>
Unspent portion of prior year budget	584,248	296,310	287,938
<b>TOTAL BUDGET</b>	<b>13,356,291</b>	<b>11,717,439</b>	<b>1,638,852</b>
Bookmakers shortfall	(145,170)	-	(145,170)
<b>TOTAL BUDGET AVAILABLE FOR EXPENDITURE</b>	<b>13,211,121</b>	<b>11,717,439</b>	<b>1,493,682</b>
<b>Breakdown of income less expenditure:</b>			
Contributions		12,626,873	
Unspent portion of prior year budget		584,248	
Less spent to date		(11,717,439)	
<b>Balance available for expenditure</b>		<b>1,493,683</b>	
<b>Represented by:</b>			
Accounts Receivable		1,373,761	
Accounts payable		(2,569,308)	
Deposits		22,038	
Bank account		2,667,192	
		<b>1,493,682</b>	

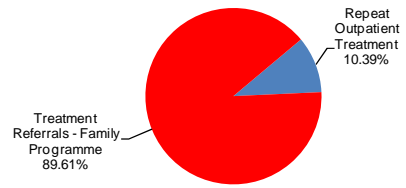
SA PROBLEM GAMBLING FOUNDATION - INDUSTRY  
BUDGET VS COSTS  
FOR THE 1 MONTHS ENDED 31/03/2008

	BUDGET MAR 08 - FEB 09	ACTUAL COSTS MAR 08 - FEB 09	BUDGET BALANCE
<b>RESEARCH</b>			
Fees for National & International Researchers	2,545,085	125,482	2,419,603
Management & Co-Ordination	153,000	12,750	140,250
<b>SUB-TOTAL RESEARCH</b>	<b>2,698,085</b>	<b>138,232</b>	<b>2,559,853</b>
<b>PREVENTION, PUBLIC AWARENESS &amp; PUBLIC EDUCATION</b>			
Collateral	700,000	(17,170)	717,170
Advertorials etc	2,100,000	20,117	2,079,883
Communications/Advocacy/Public Affairs	312,000	23,182	288,818
Management & Co-Ordination	168,000	11,600	156,400
Evaluations	200,000	2,115	197,885
<b>SUB-TOTAL PREVENTION, PUBLIC AWARENESS &amp; PUBLIC EDUCATION</b>	<b>3,480,000</b>	<b>39,844</b>	<b>3,440,156</b>
<b>TRAINING</b>			
Basic Training, Advanced & Video Training	362,500	30,751	331,749
Co-Ordination	162,000	13,500	148,500
<b>SUB-TOTAL FOR TRAINING</b>	<b>524,500</b>	<b>44,251</b>	<b>480,249</b>
<b>TREATMENT NETWORK &amp; HELPLINE</b>			
<b>Helpline:</b>			
Helpline Costs	1,350,000	72,665	1,277,335
<b>Treatment</b>			
Inpatient	150,000	-	150,000
Outpatient	2,000,000	111,240	1,888,760
Family Programme	160,000	6,480	153,520
Group Sessions	6,750	-	6,750
Debt Management	105,000	3,500	101,500
<b>Helpline and Treatment</b>			
Management	90,000	7,500	82,500
Recruitment, upskilling professionals and protocols	250,000	-	250,000
Professional Supervision	225,000	18,750	206,250
Evaluations	200,000	-	200,000
<b>SUB-TOTAL FOR COUNSELLING &amp; TREATMENT</b>	<b>4,536,750</b>	<b>220,135</b>	<b>4,316,615</b>
<b>NATIONAL SCHOOLS</b>	<b>1,745,000</b>	<b>92,708</b>	<b>1,652,293</b>
<b>SUB-TOTAL FOR NATIONAL SCHOOLS</b>	<b>1,745,000</b>	<b>92,708</b>	<b>1,652,293</b>
<b>CENTRAL MANAGEMENT</b>			
Management fees	414,000	34,500	379,500
Salaries	316,000	12,000	304,000
Administration costs	168,000	12,650	155,350
Rent	150,000	5,350	144,650
Purchase of furn, equip & software	60,000	13,390	46,610
Sundries eg telephones, photocopying, stationery, entertainment etc	150,000	5,722	144,279
Secretarial assistance & support to Prof P Collins	135,000	8,180	126,820
International conferences	150,000	-	150,000
Travel	400,000	20,891	379,109
Other running costs eg bank charges, audit fees etc	264,000	1,771	262,229
Interest received	-	-	-
<b>SUB-TOTAL FOR CENTRAL MANAGEMENT</b>	<b>2,207,000</b>	<b>114,454</b>	<b>2,092,546</b>
<b>TOTAL BUDGET</b>	<b>15,191,335</b>	<b>649,623</b>	<b>14,541,712</b>
<b>Income breakdown:</b>			
0.1% of GGR	15,226,273		
Plus contributions from outside SA	57,739		
Less anticipated shortfall by Bookmakers	(92,677)		
<b>TOTAL BUDGET AVAILABLE FOR EXPENDITURE</b>	<b>15,191,335</b>	<b>649,623</b>	<b>14,541,712</b>
Unspent portion of prior year budget	1,493,682	7,929	1,485,754
<b>TOTAL BUDGET including unspent portion prior year</b>	<b>16,685,017</b>	<b>657,551</b>	<b>16,027,466</b>
<b>Breakdown of income less expenditure:</b>			
Contributions		2,404,794	
Unspent portion of prior year budget		1,493,682	
Less spent to date		(657,551)	
<b>Balance available for expenditure</b>		<b>3,240,925</b>	
<b>Represented by:</b>			
Accounts Receivable		2,061,533	
Accounts payable		(652,694)	
Deposits		22,038	
Bank account		1,810,048	
		<b>3,240,925</b>	

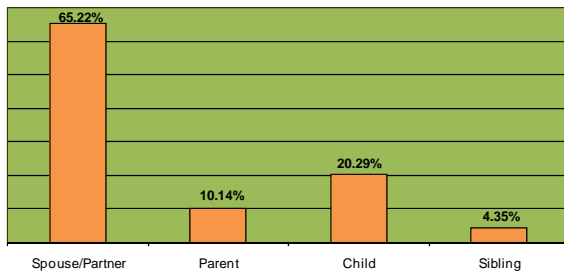
**PROBLEM GAMBLING CALLS**  
for the quarter Jan 2008 - Mar 2008



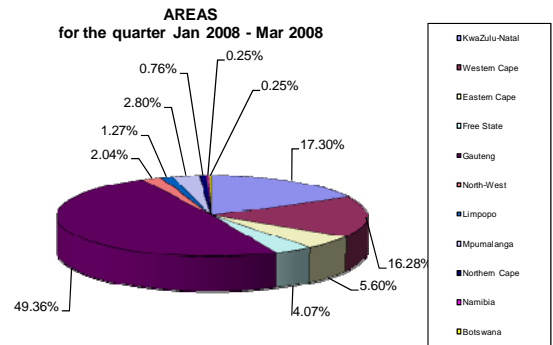
**OTHER PROBLEM GAMBLING REFERRALS**  
for the quarter Jan 2008 - Mar 2008



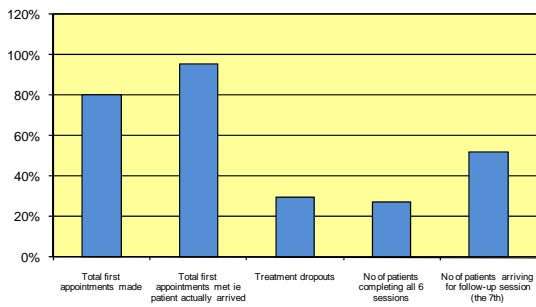
**TIME OF CALL**  
for the quarter Jan 2008 - Mar 2008



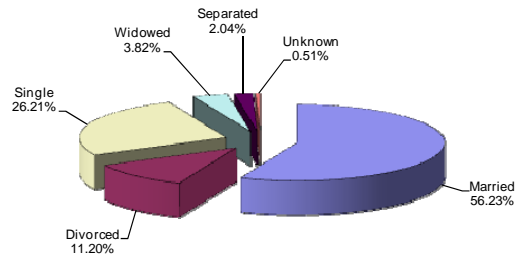
**AREAS**  
for the quarter Jan 2008 - Mar 2008



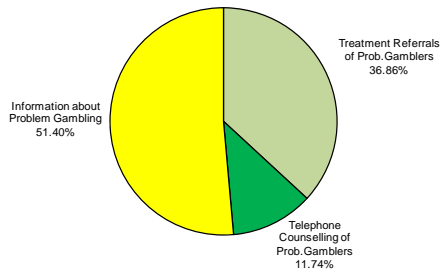
**NATIONAL OUTPATIENT TREATMENT STATISTICS**  
for the quarter Jan 2008 - Mar 2008



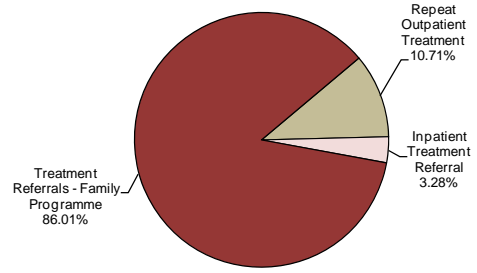
**MARITAL STATUS**  
for the quarter Jan 2008 - Mar 2008



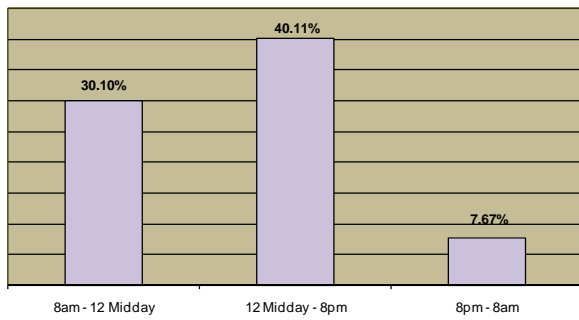
**PROBLEM GAMBLING CALLS**  
since inception to March 2008



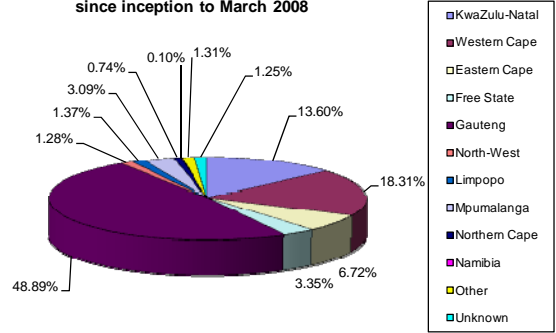
**OTHER PROBLEM GAMBLING REFERRALS**  
since inception to March 2008



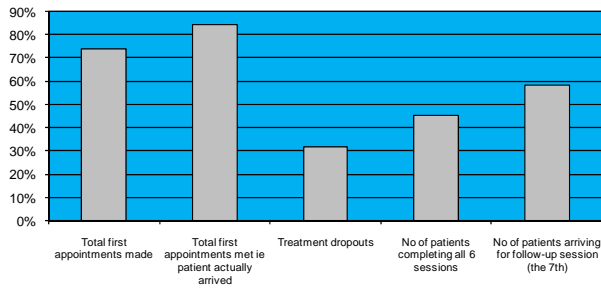
**TIME OF CALL**  
since inception to March 2008



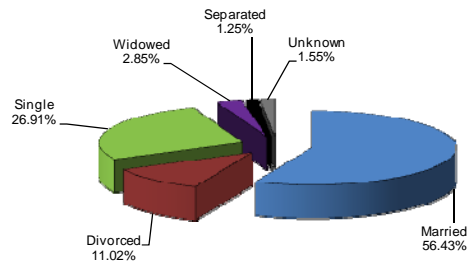
**AREAS**  
since inception to March 2008



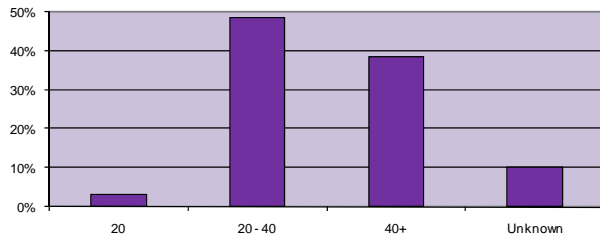
**NATIONAL OUTPATIENT TREATMENT STATISTICS**  
since inception to March 2008



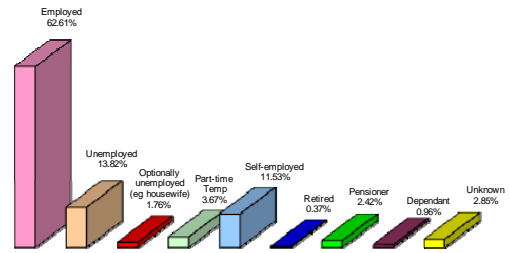
**MARITAL STATUS**  
since inception to March 2008



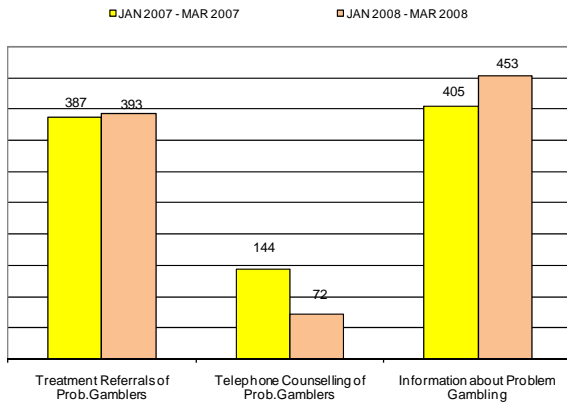
**AGE**  
since inception to March 2008



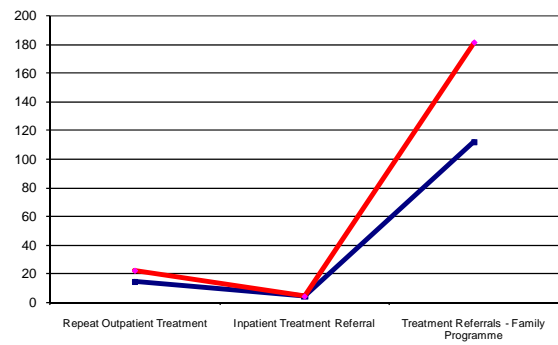
**EMPLOYMENT**  
since inception to March 2008



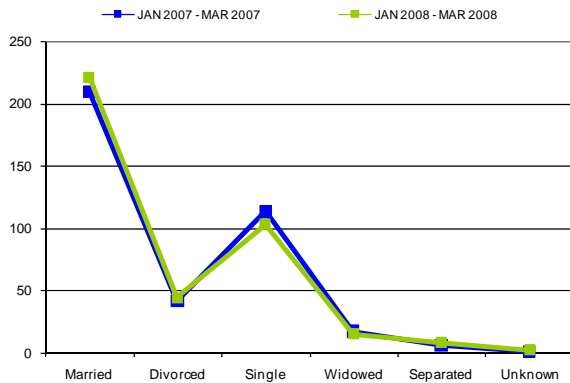
**PROBLEM GAMBLING CALLS**  
Comparison Jan - Mar 07 to Jan 08 - Mar 08



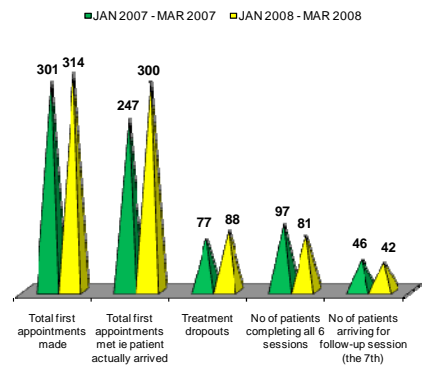
**OTHER PROBLEM GAMBLING REFERRALS**  
Comparison Jan - Mar 07 to Jan - Mar 08



**MARITAL STATUS**  
Comparison Jan - Mar 07 to Jan - Mar 08



**NATIONAL OUTPATIENT TREATMENT**  
Comparisons Jan - Mar 07 to Jan - Mar 08





**OTHER DATA**

**TIME OF CALL(PROBLEM GAMBLER):**

8am - 12 Midday  
12 Midday - 8pm  
8pm - 8am

FOR THE QUARTER JAN 2008 - MAR 2008		TOTAL OVER 94 MTH PERIOD	% of PROBLEM GAMBLING CALLS
158	40.20%	2,683	30.10%
202	51.40%	3,576	40.11%
35	8.91%	684	7.67%

**FAMILY PROGRAMME REFERRALS -  
RELATIONSHIP TO THE GAMBLER**

Spouse/Partner  
Parent  
Child  
Sibling  
Other eg friend, casino staff etc

FOR THE QUARTER JAN 2008 - MAR 2008		TOTAL OVER 94 MTH PERIOD	% of PROBLEM GAMBLING CALLS
45	65.22%	986	61.70%
7	10.14%	150	9.39%
14	20.29%	228	14.27%
3	4.35%	85	5.32%
0	0.00%	149	9.32%
<b>69</b>	<b>100.00%</b>	<b>1598</b>	<b>100.00%</b>

**FAMILY PROGRAMME REFERRALS -  
COUNSELLING PROGRAMME**

Counselling  
Intervention Planning

23	33.33%	813	50.88%
46	66.67%	785	49.12%
<b>69</b>	<b>100.00%</b>	<b>1598</b>	<b>100.00%</b>

**ANALYSIS OF PG REFERRALS:**

**AREA:**

KwaZulu-Natal  
Western Cape  
Eastern Cape  
Free State  
Gauteng  
North-West  
Limpopo  
Mpumalanga  
Northern Cape  
Lesotho  
Swaziland  
Namibia  
Botswana  
Other  
Unknown

FOR THE QUARTER JAN 2008 - MAR 2008		TOTAL OVER 94 MTH PERIOD	% of PROBLEM GAMBLING REFERRAL CALLS
68	17.30%	1,211	13.58%
64	16.28%	1,630	18.28%
22	5.60%	598	6.71%
16	4.07%	298	3.34%
194	49.36%	4,353	48.83%
8	2.04%	114	1.28%
5	1.27%	122	1.37%
11	2.80%	275	3.08%
3	0.76%	66	0.74%
0	0.00%	4	0.04%
0	0.00%	3	0.03%
1	0.25%	9	0.10%
1	0.25%	4	0.04%
0	0.00%	117	1.31%
0	0.00%	111	1.25%
<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>

	FOR THE QUARTER JAN 2008 - MAR 2008		TOTAL OVER 94 MTH PERIOD	% of PROBLEM GAMBLING REFERRAL CALLS
<b>MARITAL STATUS:</b>				
Married	221	56.23%	5,031	56.43%
Divorced	44	11.20%	982	11.02%
Single	103	26.21%	2,399	26.91%
Widowed	15	3.82%	254	2.85%
Separated	8	2.04%	111	1.25%
Unknown	2	0.51%	138	1.55%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>
<b>SEX:</b>				
Male	233	59.29%	5,238	58.75%
Female	159	40.46%	3,600	40.38%
Unknown	1	0.25%	77	0.86%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>
<b>AGE:</b>				
20	4	1.02%	263	2.95%
20 - 40	205	52.16%	4,332	48.59%
40+	163	41.48%	3,420	38.36%
Unknown	21	5.34%	900	10.10%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>
<b>LANGUAGE PREFERENCE:</b>				
English	277	70.48%	6,544	73.40%
Afrikaans	76	19.34%	1,320	14.81%
Vernacular	36	9.16%	872	9.78%
Unknown	4	1.02%	179	2.01%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>
<b>EMPLOYMENT:</b>				
Employed	222	56.49%	5,582	62.61%
Unemployed	43	10.94%	1,232	13.82%
Optionally unemployed (eg housewife)	12	3.05%	157	1.76%
Part-time / Temp	22	5.60%	327	3.67%
Self-employed	76	19.34%	1,028	11.53%
Retired	2	0.51%	33	0.37%
Pensioner	12	3.05%	216	2.42%
Dependant	4	1.02%	86	0.96%
Unknown	0	0.00%	254	2.85%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>
<b>RELATED PROBLEMS:</b>				
Previous Gambling Treatment	34	8.65%	637	7.15%
Alcohol / Drug Problem	27	6.87%	686	7.69%
Other Psychiatric Problems	33	8.40%	914	10.25%
Suicidal Ideation	113	28.75%	1,339	15.02%
Gamblers Anon Attendance	32	8.14%	362	4.06%
Casino Exclusions	82	20.87%	767	8.60%
Criminality	51	12.98%	833	9.34%

	FOR THE QUARTER JAN 2008 - MAR 2008		TOTAL OVER 94 MTH PERIOD	% of PROBLEM GAMBLING REFERRAL CALLS
<b>TYPE OF GAMBLING:</b>				
Casino Slots	192	48.85%	4,865	54.57%
Non-Casino Slots (LPM's)	6	1.53%	62	0.70%
Casino Table Games	65	16.54%	1,841	20.65%
Bookmakers (Horses, sports etc)	7	1.78%	297	3.33%
Lottery	1	0.25%	49	0.55%
Scratch cards	4	1.02%	7	0.08%
Internet gambling	11	2.80%	48	0.54%
Bingo	0	0.00%	8	0.09%
Private gambling	1	0.25%	115	1.29%
Tote	3	0.76%	102	1.14%
Other	3	0.76%	132	1.48%
More than one	97	24.68%	1,076	12.07%
Unknown	3	0.76%	313	3.51%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>
<b>SOURCE OF COUNSELLING LINE NO</b>				
Press Coverage & Media	148	37.66%	3,734	41.88%
Via Collateral in gambling venues	187	47.58%	3,753	42.10%
Via Staff in gambling venues	11	2.80%	194	2.18%
Gamblers Anonymous	7	1.78%	163	1.83%
NRGP Website	14	3.56%	148	1.66%
Gambling Board	11	2.80%	41	0.46%
Can't recall	2	0.51%	717	8.04%
More than one	13	3.31%	165	1.85%
	<b>393</b>	<b>100.00%</b>	<b>8915</b>	<b>100.00%</b>

**NATIONAL OUTPATIENT TREATMENT STATISTICS**

	FOR THE QUARTER JAN 2008 - MAR 2008		TOTAL OVER 94 MTH PERIOD	% of PROBLEM GAMBLING REFERRAL CALLS	
No of spouses currently in treatment	21		21		
<b>REFERRAL DATA:</b>					
Patients referred for out-patient treatment	392		8,458		
Total first appointments made	314	80.10%	6,231	73.67%	% OF PATIENTS DIRECTED FOR TREATMENT
Total first appointments met ie patient actually arrived	300	95.54%	5,244	84.16%	% OF PATIENTS WHO MADE APPOINTS AND ARRIVED FOR 1ST APPOINTMENT
<b>TREATMENT DATA:</b>					
Patients currently in treatment	125		125		
Treatment dropouts	88	29.33%	1,675	31.94%	% OF PATIENTS WHO MADE APPOINTS AND ARRIVED FOR 1ST APPOINTMENT
No of patients completing all 6 sessions	81	27.00%	2,378	45.35%	% OF PATIENTS WHO MADE APPOINTS AND ARRIVED FOR 1ST APPOINTMENT
No of patients arriving for follow-up session (the 7th)	42	51.85%	1,380	58.03%	% PATIENTS WHO COMPLETED THE PROGRAMME & ARRIVED FOR THE 7TH FOLLOW UP SESSION 3 MTHS AFTER COMPLETING TREATMENT